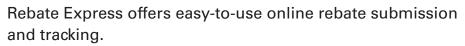


## Rebate Express Submission Policy

United States & Canada Revision 1—June 8, 2019



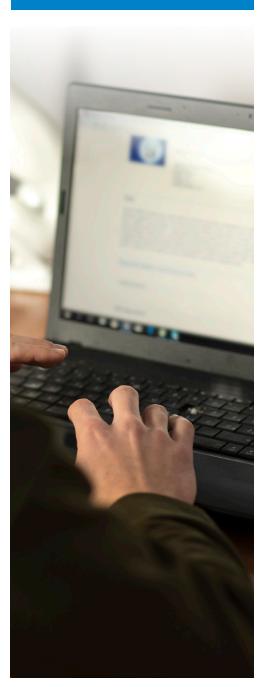
- Rebates directly to you typically in 3-5 days.
- Online rebate submission no paperwork required.
- Personalized help there when you need us to answer questions or provide technical support. Email: rebateadmin@donaldson.com



Donaldson customers have 120 days to submit a request for rebate payment. The 120-day period starts on the day a distributor/dealer issues an invoice to an end-user. Rebates submissions after the 120-day period will be denied.

## **DISPUTE RESOLUTION**

Customers will have 60 days from the receipt of their rebate to inform Donaldson, in writing, of any dispute regarding the rebate amount. Disputes received more than 60 days from the receipt of the original payment will be denied.



This policy has been in effect since Aug. 1, 2009.