



# Rebate Express Submission Policy

United States & Canada

Revision 1—June 8, 2019

Rebate Express offers easy-to-use online rebate submission and tracking.

- Rebates directly to you – typically in 3-5 days.
- Online rebate submission – no paperwork required.
- Personalized help – there when you need us to answer questions or provide technical support. Email: [rebateadmin@donaldson.com](mailto:rebateadmin@donaldson.com)

## SUBMISSION POLICY

Donaldson customers have 120 days to submit a request for rebate payment. The 120-day period starts on the day a distributor/dealer issues an invoice to an end-user. Rebates submissions after the 120-day period will be denied.

## DISPUTE RESOLUTION

Customers will have 60 days from the receipt of their rebate to inform Donaldson, in writing, of any dispute regarding the rebate amount. Disputes received more than 60 days from the receipt of the original payment will be denied.

This policy has been in effect since Aug. 1, 2009.

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Donaldson Company, Inc. reserves the right to change or discontinue this policy at any time and without notice.

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